Practice Quiz – CM Session 3

1. Name all four Rapid Management Tools Functions

   a) _____

   b) _____

   c) _____

   d) _____

2. The Service Provider Schedule screen can only be accessed from the Provider Booking screen.

   True or False?

3. Un-do CheckIn is an available option within the Services Booking Entry screen?

   True or False?

4. What is the function used for linking 2 or more bookings together?

5. Un-do Checkout is an available option within the Services Booking Entry screen?

6. Spa charges can be posted prior to checkout

   True or False?

7. Gratuities cannot be added once the booking has checked out?

   True or False?

8. Name the 4 Batch features within Service Groups

   a) _____

   b) _____

   c) _____

   d) _____

9. Service Start must be used in order to be able to check out the booking.

   True or False?

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10. Charges cannot be posted until the booking is checked out

   True or False?

11. What are the four items on a booking users can mark "Do Not Change"
    a) _____
    b) _____
    c) _____
    d) _____

12. Bookings can be linked to multiple Service Groups

   True or False?

13. Once linked to a Service Group, bookings can no longer be settled individually

   True or False?

14. Charges must be posted in the Front Desk Folio for bookings linked to Front Desk Guest Reservations.

   True or False?

15. Spa Client text can be used without a Client Profile.

   True or False?

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